





Utility Service Agency has partnered with Preformed Line Products for over 40 years. Preformed Line Products (PLP) is a worldwide designer, manufacturer and supplier of high quality cable anchoring and control hardware and systems, fiber optic and copper splice closures, and high-speed cross-connect devices.

The fact that PLP exists in our own backyard enables them to respond faster and more effectively to our customers.





PLP manufacturered and completed the material in one day.





Once ready, the material shipped the same day.





The entire order was delivered to the project site in time to save the project.

THE CHALLENGE

A large North Carolina Utility found itself without key materials needed for a transmission project. If the job wasn't completed, five critical lines would not be energized within their outage window. The material deficiency was risking lost revenues, presenting potential fines, and exposing unnecessary reliability issues.



Having access to a material manufacturer in our own backyard enabled us to complete an important project on a tight deadline.

- Duke Employee May, 2020

THE SOLUTION

Because the competitor in this case is distant geographically, this company requested that USA find a similar product from a local manufacturer - Preformed Line Products (PLP) in Albemarle, NC.

The project involved a high temperature conductor which required a specialized clamp. USA worked with PLP to identify and provide 24 clamps and 12 vertical bundling links - namely, Cushion Grip Suspension High Temperature for vertical bundle 795 ACSS Part number - CGS-1097HT with vertical bundling links. With the material identified, the company approved it and submitted a Purchase Order on the same day - April 21. PLP prioritized the material and completed it on April 22; they shipped the vertical bundling links the same day to a warehouse in Garner, NC. The clamps were not ready until April 23, so USA offered to drive to Albemarle, pick up the clamps, deliver them to Garner, retrieve the vertical bundling links, and then hand delivered the whole order to Maysville, NC, the site of the project.

The project went off as planned and the lines were energized and placed into service.